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**TRINITY SOFTWARE**



# Enterprise Edition



Ask how you can get Firestorm  
at no cost to your company!

**AdvantagePlus<sup>TM</sup>**  
HOSTED EDITION

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# F E A T U R E S



## **INVENTORY**

- Items
- Products
- Catalogs
- Display Products by Category
- Sequential Products
- Vendors
- Adjustments
- Purchase Orders
- Backorders

## **ORDERS**

- Order Entry**
- Auto-Emails for Web Orders**
- Recurring Orders (Auto-Ships)**
- Orders on Hold (to clear payment)**
- Order History**
- Void Orders (send negative volume up-line and claw back commissions)

## **PAYMENT PROCESSING**

- Online Credit Card Authorization**
- Create Custom Payment Types**
- E-Check Manager**
- Export E-Checks for Processing**
- Release Orders when Payment Clears**
- View Credit Card Transaction Details

## **MEMBER WEB OFFICE**

- Enroll Customers and Members**
- Manage Auto-Ships**
- Member Shopping Cart**
- Configure Default Enrollment Placement**
- Graphical Treeview Unilevel Genealogy**
- Graphical Binary Tree Genealogy**
- Tabular Binary/Unilevel Genealogy**
- Detailed Tabular Binary/Unilevel Genealogy**
- Unpaid Commissions**
- Earned Check Reports with Full Check Detail**
- Customer Activity Report**
- Order History Report**
- Personally Sponsored Members Report**
- Personally Sponsored Customers Report**
- Create / View Trouble Tickets**
- Suite of Email Communication Tools**
- Send Email to Entire Down-line**
- Create Email Distribution Lists**
- Update Personal Information**
- Manage Replicated Website Content**
- Upload Image For Replicated Website**
- Enter Testimonial For Replicated Website**
- Change Replicated Website URL**



# F E A T U R E S



## **TROUBLE TICKET SYSTEM**

- Create Tickets**
- Ticket Routing Capability**
- Update History Maintained for All Tickets**
- On-line Web Reporting For Members**
- Auto-Email Upon Creation**
- Auto-Email Upon Updates**
- Admin Personnel May Enter Custom Messages on emails Sent by the System**
- Define Categories, Priorities, Statuses, Departments and Personnel**
- Assign Personnel To Departments**
- Auto-Email Sent To Personnel When Ticket Assigned for Resolution**

## **SHIPPING**

- Print Pick List**
- Shipping Orders**
- Fulfill Whole or Partial Orders**
- Dual Language Shipping Address**
- Export Orders for Shipping Software**
- Import Tracking Numbers**

## **COMMISSIONS**

- Configure Level Payouts by Product**
- Configure Custom Bonuses by Product**
- Configure Personal Volume by Product**
- Configure Group Volume by Product**
- Configure Matching Bonuses**
- Configure Roll-up Bonuses (Generational)**
- Run Promotions**
- Generate Binary Commissions**
- Generate Unilevel Commissions**
- Generate Custom Bonus Commissions**
- Print Checks**
- ACH Export to Pay Cards**
- ACH Export To Direct Deposit**
- Custom Export Formats supported**
- Claw Back Commissions**

## **CORPORATE WEBSITE**

- Web Enrollment of Customers and Members**
- Public and Customer Shopping Cart**
- Online Credit Card Approval**
- Member Web Office Login**
- Replicating Websites with Personal Picture and Message**



# F E A T U R E S



## CHECKS

- Create Custom Check Types
- Generate Binary Checks
- Generate Unilevel Checks
- Generate Refund Checks
- Generate Manual Checks
- Print Checks
- Void Checks
- Reset Check Batch
- Configure Check Fee Per Check Type
- Configure Minimum Check Amount per Type
- Issue Manual Checks
- Track Physical Check Numbers
- Track Date Mailed
- Automatic Generation of MICR Codes
- Standard Laser Check Stock

## ENROLLMENT

- Create / Edit Customers and Members
- Activate / Deactivate Members
- Dual Language Addresses
- Manage Email Preferences (Opt-Out)
- Tax Exempt or Non Profit
- Control Enrollment Products for the Web
- Custom Enrollment Catalog
- Auto-Email Login ID and Password
- Auto-Email Upline Sponsor
- Placement Management
- Default Placement Tool On Web
- Graphical "Click To Enroll Here" Tree View

## CUSTOMER SERVICE

- View All Personal Information
- Graphical Binary and Unilevel Down-line
- Order History
- View Sponsor
- View Sponsored Members
- View Customers
- View Member History
- Manage Trouble Tickets
- Manage Recurring Orders (Auto-Ships) for Member and Member's Customers
- Send Email to Members / Customers
- Manage Replicated Website
- Full History
- Volume Tracking
- Direct Access To All Critical System Functions
- Structure Position History
- Check History



# F E A T U R E S



## **POINTS / REWARDS PROGRAM**

- Earn / Redeem Points for Products**
- View Points Available and Used**
- Define Which Products Earn Points**
- Define Which Products May Be Purchased With Points**
- Configure a Monetary Point Value so Points may be redeemed like cash.**
- Allow / Disallow Points to be Combined With Money for Purchases**
- Specify a Minimum Redemption Block size for Points**
- Allow / Disallow Points to be used for Shipping and Taxes**
- Point Balance Displayed on Order Entry Form**
- Configurable Expiration of Points Earned**

## **PAY STRUCTURE POSITIONS**

- Assign Structure Positions to Members**
- Configure Sales Rank for Each Member**
- Lifetime, Minimum and Pay Ranks**
- Promote Tool (with lock date)**
- Separate Sponsor and Physical Trees**
- Binary and Unilevel Simultaneously**
- Binary Drag & Drop Structure Maintenance Tool (for moves)**
- Unilevel Structure Maintenance Tool**
- Unilevel Structure Leg Moves**

## **SYSTEM ADMIN PROCESSING**

- Manage Volume Holds**
- Generate Recurring (Autoship) Orders**
- Manage E-Check Payments**
- Enforce Cycles**
- Calculate Group Volume**
- Promotions**
- Generate Commissions**
- Generate Bonuses**
- Generate Purchase Orders**
- Generate Genealogy Reports**
- Custom Processes**

## **AUTORESPONDER EMAIL CAMPAIGNS**

- Create Email Campaigns**
- Create Email Messages for a Campaign**
- HTML and Text Format For Each Message**
- Full Unicode Support So Messages May Be Created In Any Language**
- Create Form Letters for a Campaign**
- Assign a Series of Messages to a Campaign**
- Define Recipients to Receive a Campaign**
- Assign Events to Trigger Start of a Campaign (i.e. enrollment, birthday, product order)**



# F E A T U R E S



## GLOBAL SYSTEM CONFIGURATION

- Enter Company Information for Branding
- Configure Sales Ranks and Promotion Order
- Configure Membership Qualification Cycles
- Configure Commission Qualifications
- Configure Merchant Account Gateway Vendor, Transaction Types and Payment Methods
- Configure Bank Information for Checks
- Configure ACH Processing
- Configure Minimum Order Amount
- Enter a Message for Commission Checks
- Load Logo and Signature for Checks
- Configure Minimum Order Amount
- Configure Binary Flush Rules
- Configure Binary Pay Thresholds or Percentage Payouts by Sales Rank
- Configure Binary Auto-Place Method
- Configure Unilevel Payout Levels
- Configure Forced Matrix Payout Levels
- Configure Forced Matrix Spillover Rules and Regeneration Method
- Configure Global System Compression
- Configure and Activate a Payout Cap
- Define What Data Displays for Each Genealogy Report on the Web
- Build Binary Matching Bonuses

## INTERNATIONAL FUNCTIONALITY

- Full Unicode Support
- Define Countries, States and Provinces
- Dual Language for Customers and Members
- Dual Language Addresses on Shippers and Checks
- Member's Web Area Stored in Database in Multiple Languages
- Multiple Currencies
- Country Shipping Fees
- Filter Catalogs by Country
- Filter Payment Types by Country
- Print Shipping Orders by Country

## RECURRING ORDER MANAGEMENT

- Template Based
- Web Wizard For Easy Setup
- Website and Admin Management
- Configure Customer and Member Auto-Ships
- Web Tools To Change Products, Next Ship Date, Shipper, Addresses, Payment Type
- View Auto-Ship History
- Auto Logging of all Edits
- Activate / Deactivate Templates
- Admin Can Restrict Member Web Edits
- Auto-Emails of Shipments, Failure Reasons, System Deactivation
- Admin Defines Payment Types Presented
- Automated Setup On Enrollment



# F E A T U R E S



## COMMUNICATIONS

- Integrated Voice Messaging System
- Corporate Bulk Email Tools
- Email Campaign Manager
- Corporate Voice Mail Send and Future Delivery setup to Customers and Members
- Email Individual Customer or Member
- Auto-Responder to Members / Customers for Enrollments, Orders and Auto-Ships

## OTHER SYSTEM CONFIGURATION

- Configure Trouble Ticket System
- Create Form Letters
- Build Corporate Distribution Lists
- Define Countries, States, Provinces
- Configure or Load Tax Rates by City / State
- Define Your Own Commission Types
- Define Check Types, Fees and Minimum
- Define Shippers and Shipping Rates
- Structure Loop Checking Utility
- View Activity Logs

## CORPORATE REPORTS

- Report Manager System for Reports
- View / Print Nearly 50 Different Reports
- Export Reports to PDF, Excel
- Zoom In or Out for Viewing
- Parameters to Narrow Report Results
- Graphical Reports with Pie and Bar Charts
- Form Letters
- 1099 Reporting
- Mail Labels
- Sales
- Inventory
- Cost Of Goods Sold
- Sponsor
- Revenue Analysis
- Orders
- Phone Book (Exportable)
- Trouble Ticket
- Auto-Ship Management Reports

## SECURITY MANAGEMENT

- Configure Personal Logins and Passwords
- Define Roles (Accounting, Shipping, etc) for Access to System Functionality
- Assign Users to Roles
- Auto-Logging of Record Changes
- Hide / View Passwords
- Encryption of Sensitive Account Information (Credit Card, etc)



# F E A T U R E S



## DOCUMENTATION

**Use And Operations Manual (600+ Pages)**  
**Programmers API**  
Security Manager

## SUPPORT

**Hosting Clients Get Free Support**  
In-House Clients Support Contracts Available

